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Cyber Risk Initiatives

- Employee Cyber Hygiene Training
- Phishing Campaign
- External Network Vulnerability Scanning
- External Network Penetration Testing
- Cyber JIF - Updates



Cyber Security Initiatives - ACM JIF

- RFP for Cyber Security Services - 2022 - Present
- Awarded contracts to Wizer & D2
- Employee Cyber Hygiene Training, Phishing, External Network Scanning, Annual External Network Penetration Testing

The Goal - Make the services needed to comply with the Cyber JIF Program requirement available to all Members in a consistent and cost effective manner



Employee Cyber Hygiene Training as of September 28, 2023

- ▶ Two 30 minute training sessions each year
- ▶ First training was released in February 2023
- ▶ Second training was released on July 10, 2023
 - 2,928 employees registered
 - 77.77% of employees completed the training



Phishing Campaign

- ▶ Whitelisting must be completed
- ▶ 36 members are actively participating
- ▶ 5 members are not participating
- ▶ Randomly tests your employee's knowledge
- ▶ **Current Statistics as of September 28, 2023:**
 - 20,394 Phishing emails sent
 - 3,912 Phishing emails were opened
 - 389 links were clicked
 - 1.91% Click rate



External Network Scanning & Penetration Testing

- ▶ Verification of IP addresses and points of contacts started in January 2023.
- ▶ As of September 28, 2023:
 - 40 out of 41 members are participating in **monthly** external network vulnerability scanning.
 - 40 out of 41 members are participating in **annual** external network penetration testing.



Cyber Risk Management JIF - Updates

► Changing from two to three “buckets” model

- New first “bucket” will have six controls
 - Data Management
 - Cyber Hygiene
 - Account Management
 - Policies & Procedures
 - Vulnerability Management
 - Asset Management
- Will be easier to achieve this standard
- Majority of the requirements were previously included in Tier 1 of the MEL Cyber Risk Management Program
- Proposed Revised Deductible



► New Member Only Website

- You will receive an email to create a login for the website

► Grandfathering Deadline extended to June 30, 2024

Compliance Status

MEL Cyber Risk Management Plan as of 12/31/2022

- Tier 1- 93%
- Tier 2- 83%
- Tier 3- 59%

Cyber JIF as of 9/28/2023

- Minimum Standard: 15% (6 members)
- Advanced Standard: 7% (3 Members)

How Does This Impact Me?

Your municipality experiences a cyber incident which results in a \$500,000 loss. How much will it cost your municipality?

MEL Program		Cyber JIF -Proposed Deductibles	
Not in compliance	\$25,000 Deductible	Not in compliance	Member pays \$50,000 deductible plus \$60,000 (20% of next \$300,000) in co-insurance Total: \$110,000
Tier 1	\$25,000 Deductible - <u>\$10,000 reimbursement</u> \$15,000 Member's responsibility	Basic	Member pays \$35,000
Tier 2	\$25,000 Deductible <u>\$20,000 reimbursement</u> \$5,000 Member's responsibility	Intermediate	Member pays \$20,000
Tier 3	\$25,000 Deductible <u>\$25,000 reimbursement</u> \$0 Member's responsibility	Advanced	\$0

Help Us Help You

- ▶ Share the new Cyber Security Program with your IT Professional
- ▶ Schedule a meeting with Jerry Caruso and your IT Professional to review the new standards and work towards compliance prior to **06/30/2024**
- ▶ Utilize your EPL/Technology Risk Management Budget to help offset compliance costs

Special Mentions:

Thank You

To all the Members that have embraced the cyber security initiatives and have shown continuous commitment and improvement to your cyber security profile!



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Deputy Executive Director



Technical Risk Services Director aka “JIF Geek”

Three P’s of Cyber Protection

People

- ▶ Represents 80% of the exposure to Cyber intrusion

Places

- ▶ Represents 10% of the exposure to Cyber intrusion

Procedures

- ▶ Represents 10% of the exposure to Cyber intrusion



- ▶ The form has a lot of statements but little substance, I am looking for policies I can implement.
- ▶ Must adhere to any additional Cybersecurity practices required by “law.” Where do I find that?
- ▶ Adopt a password policy to meet the NIST Password Standards 800-63B. This document is about 100 pages of techspeak that is 6 years old, updated once in 2020. Can’t you just tell me what the policy is?
- ▶ Disable unused ports on PC’s is not practical; the Police trade secure sticks with the Prosecutor’s office with evidence. I can’t have my IT person called in every time this occurs, could be at night.
- ▶ Segment your network key units such as finance, HR etc. We have one switch, one copier, one internet, one server...how can we do this?
- ▶ We replace PC’s on a needed basis; don’t have a standard image...the hardware changes so much. How does a standard image protect us anyway?
- ▶ 24/7 support...What is it? Who does it?
- ▶ Organization leadership has access to expertise that supports technology decision making. This is a statement not a policy.
- ▶ Risk rank third party providers based on accesses. What is a good/bad rank?
- ▶ When we ask for clarification, we are told to Google it.



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